

GENERAL TERMS & CONDITIONS FOR YOGA STUDIOS & CLASSES

Critical Alignment Foundation General Terms & Conditions – Yoga Studios & Classes

Article 1 | Definitions

1. **General Terms & Conditions:** The General Terms & Conditions of the Critical Alignment Foundation are available on the website of the Critical Alignment Foundation (www.criticalalignment.nl).
2. **Critical Alignment Foundation** is registered in the trade register under number 78076854 and is located in Amsterdam, Back-Upstraat 1.
3. **Participant/Yogi:** A person who participates in yoga classes, workshops, and/or training sessions organized by Critical Alignment Foundation.
4. **Agreement:** The agreement between the participant and Critical Alignment Foundation is established upon payment by the participant for a yoga class, workshop, or training session at Critical Alignment Foundation.
5. **Registration Form:** A form used to sign up for a (monthly) membership, to be completed and signed by the participant to provide information and authorize Critical Alignment Foundation to collect payments via direct debit.
6. **Membership:** A subscription/membership issued and paid for by a participant to attend yoga classes at Critical Alignment Foundation.
7. **Single Class:** A one-time yoga class attended by a participant at Critical Alignment Foundation, purchased in advance, separate from a membership.
8. **Price:** The total price of a yoga class, workshop, training, or teacher training, including VAT.

Article 2 | Applicability

1. These General Terms & Conditions apply exclusively to all single classes, workshops, training sessions, and memberships. The General Terms & Conditions are provided to the participant in advance, and by participating in a yoga class, workshop, or training at Critical Alignment Foundation, the participant agrees to these terms and conditions.

2. Critical Alignment Foundation reserves the right to amend these General Terms & Conditions. The most recent version is the applicable version and is published on the website of Critical Alignment Foundation (www.criticalalignment.nl).

Article 3 | Membership, Subscriptions, and Single Classes

1. Participants can attend single yoga classes, purchase classcards, or subscribe with a membership.
2. The participant subscribes to a monthly membership or purchases a classcard to attend yoga classes and activities through the BSport reservation system. Payment is made via iDEAL or credit card.
3. A membership or monthly subscription ("maand- passepartou") is established when the participant purchases a subscription online through BSport and authorizes a direct debit payment via SEPA monthly charged (which is received by Critical Alignment Foundation). Note that automatic debit transactions may not be processed with certain credit cards. Please check with your credit card provider beforehand. By accepting these terms and purchasing a membership, the participant authorizes Critical Alignment Foundation to collect the monthly fee automatically.
4. A subscription or classcard from Critical Alignment Foundation is strictly personal and non-transferable.
5. The subscription and classcards start on the date of the invoice.
6. The validity of the classcard starts from the date of the invoice. The "Beginner class" card is valid for four months from this date. Unused classes after this period expire. To attend further classes, the participant must purchase a new class card. The "Therapy class card" is valid for three months. Unused classes after this period also expire.
7. To cancel a monthly membership, the participant must send an email to info@criticalalignment.nl. Cancellation is only possible before the next billing date with a processing time of three business days.
8. The "year subscription; jaar PassePartou", which grants unlimited yoga classes, must be paid in full at once. It is valid for one year from activation and expires automatically after one year without requiring cancellation.
9. A single class grants access to one yoga class at Critical Alignment Foundation and must be paid for in advance. It can be purchased via BSport and is valid for one month.

10. In case of illness and vacation for more than one month, class card extension may be request or a temporary suspension of the monthly subscription by emailing info@criticalalignment.nl.

Article 4 | Payments, Prices, and Price Changes

1. All payments for subscriptions, workshops, training sessions, or single classes must be made before attending the session. Participants must check in at the reception with the host/teacher before the class.
2. Subscription fees are collected monthly by Critical Alignment Foundation. The latest prices for all yoga classes and workshops are available on the Critical Alignment Foundation website and in BSport. Critical Alignment Foundation reserves the right to change prices, with any changes communicated via the newsletter and studio announcements.
3. If a payment fails due to insufficient funds, incorrect payment details, or participant-initiated cancellations, all overdue payments remain due until the subscription is terminated according to the conditions.

Article 5 | Reservations and Class Schedule

1. Participants (members and new yogis) must register online in advance for yoga classes via the Stichting Critical Alignment website or BSport. Bookings can be canceled free of charge up to two hours before the class via the booking system (not via phone/email). If a class is fully booked, participants are placed on a waiting list. They have six hours to confirm their participation if a spot becomes available.
2. If a cancellation occurs, the first person on the waiting list will receive an email notification and has six hours to confirm their spot.
3. Participants should arrive at least 10 minutes before the class to secure their reserved spot.
4. The latest class schedule is available at <https://criticalalignment.nl/lessen/lesrooster/>. Critical Alignment Foundation reserves the right to make schedule changes. If a class is canceled, registered participants will be notified by email. The studio may be closed on national holidays, with announcements made via the newsletter, studio posters, and the website.

Article 6 | Workshops, Training, and Teacher Training Specific payment and cancellation policies apply to workshops, training sessions, and teacher training. Payments must be made via BSport or a payment request from the Critical Alignment Foundation administration.

Article 7 | House Rules

- Register for classes online in advance.
- Check in with the host/teacher at reception before class.
- Arrive on time for the class.
- Handle yoga mats and other equipment with care.
- Clean yoga mats after use.
- Remove shoes upon entering the studio and leave them in the dressing room.
- Do not enter the studio wearing shoes.

Article 8 | Misconduct

1. We maintain a ZERO tolerance policy for harassment or misconduct. Violators will be asked to leave the studio, and legal action may be taken if necessary.
2. Critical Alignment Foundation reserves the right to refuse entry to individuals displaying inappropriate behavior, including harassment, disobedience, threats, bias, abuse, bullying, or rudeness.
3. Participants removed for misconduct will not receive refunds.
4. Threats against staff or the business will result in permanent exclusion.
5. Participants are expected to follow the behavioral guidelines of Stichting Critical Alignment.

Article 9 | Liability Participation in classes, workshops, or training is at the participant's own risk. Critical Alignment Foundation is not liable for injuries, damages, or lost items. Participants should consult a doctor before starting classes if unsure about their health or if pregnant.

Article 10 | Applicable Law & Disputes Dutch law exclusively applies to all memberships and agreements. Disputes will be handled by the court in Amsterdam.

Article 11 | Personal Data Critical Alignment Foundation collects personal data for administration, payments, and communication. Data is handled per GDPR regulations and is never shared with third parties without prior consent. Participants can opt out of newsletters by emailing info@criticalalignment.nl.

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